

## Te Whatu Ora – Nelson Marlborough – Progress on required actions

Nelson Marlborough DHB underwent an accreditation assessment as a provider of prevocational medical training on 6 and 7 August 2019.

The overall outcome of the assessment for Nelson Marlborough DHB’s accreditation was ‘**substantially met**’.

On 1 July 2022, Te Whatu Ora | Health New Zealand replaced Aotearoa New Zealand’s 20 DHBs. The prevocational training programme run by Nelson Marlborough DHB is now run by Te Whatu Ora – Nelson Marlborough.

Te Whatu Ora - Nelson Marlborough is currently accredited for prevocational medical training until 30 August 2025, subject to satisfactorily addressing the required actions listed below.

	Required actions on accreditation	Standard	Status
1	Effective clinical governance of the intern training programme, that includes intern representation, must be re-established at Nelson Marlborough.	<p><b>Strategic priorities</b></p> <p><b>1.4:</b> The training provider has clinical governance and quality assurance processes that ensure clear lines of responsibility and accountability for intern training in the overall context of quality medical practice.</p>	Addressed (Oct 2020)
2	Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme.	<p><b>Organisational and operational structures – the context of intern training</b></p> <p><b>2.1.4:</b> There are clear procedures to notify Council of changes in a health service or the intern training programme that may have a significant effect on intern training.</p>	Addressed (April 2021)
3	Nelson Marlborough must ensure that appropriate support for interns working at night is in place.	<p><b>The intern training programme – programme components</b></p> <p><b>3.1.8:</b> The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.</p>	Addressed (March 2024)
4	Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.	<p><b>The intern training programme – programme components</b></p> <p><b>3.1.9:</b> The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and responsibilities in handover.</p>	Addressed (Oct 2020)

	<b>Required actions on accreditation</b>	<b>Standard</b>	<b>Status</b>
5	Nelson Marlborough must ensure that its informed consent processes across all services adhere to Council's informed consent policy.	<p><b>The intern training programme – programme components</b></p> <p><b>3.1.10:</b> The training provider ensures adherence to the Council's policy on obtaining informed consent.</p>	Addressed (Oct 2020)
6	Nelson Marlborough must ensure that teaching time is protected and effectively supported.	<p><b>The intern training programme – formal education programme</b></p> <p><b>3.3.2:</b> The intern training programme ensures that interns can attend at least two thirds of formal education sessions, by structuring the formal education sessions so that barriers to attendance are minimised.</p>	Addressed (April 2021)
7	Nelson Marlborough must ensure that the formal education programme at Wairau Hospital includes teaching on time management, and managing stress and burn-out, and is available to all interns.	<p><b>The intern training programme – formal education programme</b></p> <p><b>3.3.5:</b> The training provider ensures the formal education programme provides opportunity for interns to develop skills in self-care and peer support, including time management, and identifying and managing stress and burn-out.</p>	Addressed (April 2021)
8	Nelson Marlborough must provide effective orientation to all clinical attachments.	<p><b>The intern training programme – orientation</b></p> <p><b>3.4.2:</b> Orientation is provided at the start of each clinical attachment, ensuring familiarity with key staff, systems, policies, and processes relevant to that clinical attachment.</p>	Addressed (Nov 2021)
9	Nelson Marlborough must ensure that all clinical supervisors undertake relevant training within 12 months of appointment as clinical supervisor.	<p><b>Assessment and supervision – supervision – clinical supervisors</b></p> <p><b>4.3.3:</b> Clinical supervisors undertake relevant training in supervision and assessment as soon as practicable after beginning their supervisory role. This must be within 12 months of appointment as a clinical supervisor.</p>	Addressed (April 2021)
10	Nelson Marlborough must ensure that effective mechanisms are in place to monitor and evaluate the intern training programme.	<p><b>Monitoring and evaluation of the intern training programme</b></p> <p><b>5.1:</b> Processes and systems are in place to monitor the intern training programme with input from interns and supervisors.</p>	Addressed (April 2021)

	Required actions on accreditation	Standard	Status
11	Nelson Marlborough must ensure that interns' workload in the surgical rotation is consistent with high quality training and safe patient care.	<p><b>Implementing the education and training framework – welfare and support</b></p> <p><b>6.2.1:</b> The duties, rostering, working hours and supervision of interns are consistent with the delivery of high-quality training and safe patient care.</p>	Addressed (Oct 2020)
12	Nelson Marlborough must ensure that the intern lounge and sleeping facilities at Wairau hospital are only available for intern use.	<p><b>Facilities</b></p> <p><b>7.1:</b> Interns have access to appropriate educational resources, facilities, and infrastructure to support their training.</p>	Addressed (Oct 2020)
13	Nelson Marlborough must ensure that all its interns complete at least one community-based attachment over the course of the two intern years.	<p><b>The intern training programme – Programme components</b></p> <p><b>3.1.6:</b> The training provider, in discussion with the intern and the prevocational educational supervisor, must ensure that over the course of the two intern years each intern spends at least one clinical attachment in a community setting.</p>	

Updated March 2024